**Title:** Azure MFA Registration with Android
**Keywords:** Azure, MFA, 2FA, Microsoft, Registration, Enrollment, Multi-factor Authentication, Authentication
**Article Information Verified (Y/N):** Y

## Purpose:

- Enroll end-user in Azure Multi-factor Authentication (MFA)

## Prerequisites:

- Set aside 15 minutes of your time to download the smartphone app and enroll in MFA.
- Have your Android available and connected to the internet (cellular or Wi-Fi).
- Know your Google Play Store ID and password [This is not required for MultiCare-owned Phones]
- Microsoft Outlook application and Microsoft Authenticator application.
- Have a computer available that is connected to the MultiCare internal network or connected to the internet (i.e. a home computer). *Note: register using a MultiCare computer or a computer that you own or control – don't use a hotel, library, or other computer that may be insecure.*
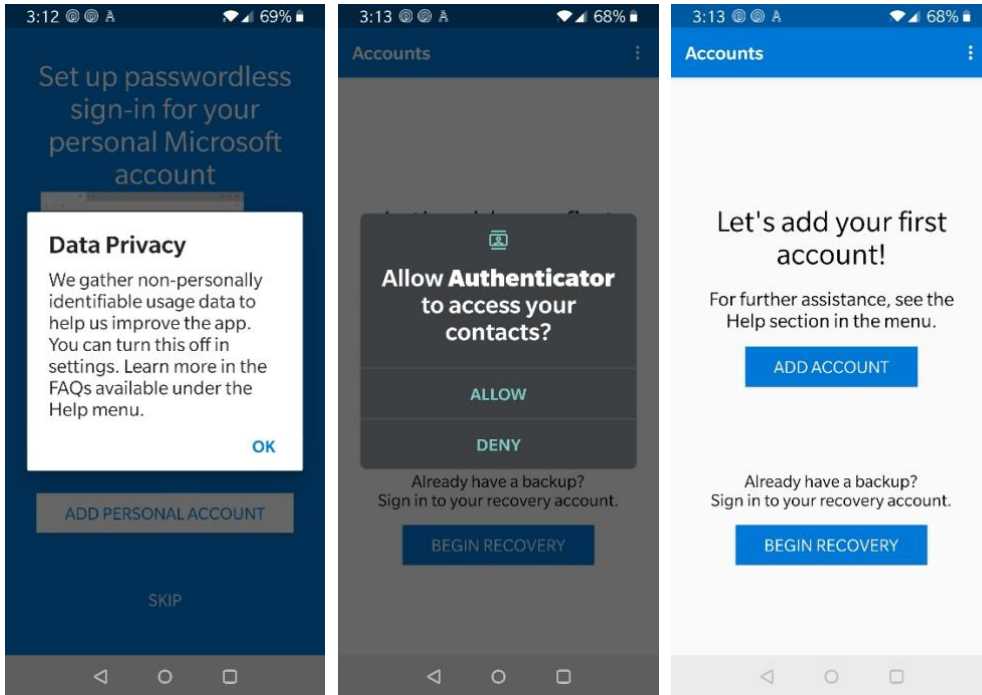- Know your MultiCare username and your MultiCare password.

## Instructions:

1. On your Android, open App Store, search for and download both the *Microsoft Outlook and Microsoft Authenticator* applications.
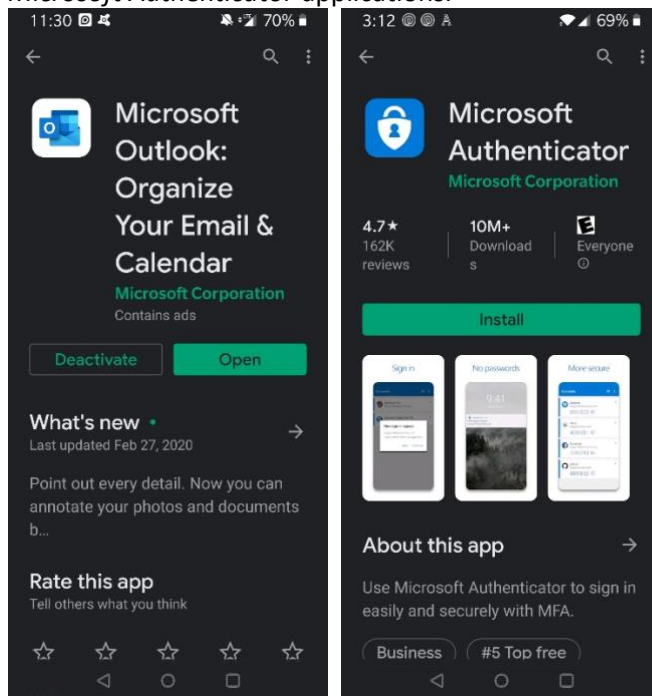


2. Open the Microsoft Authenticator App on your Android.
3. If prompted, allow *Notifications* for the app. **This is an important feature of the app**.

4. When the app opens, if the Data Privacy notice is shown, click OK. Then press *Skip* three times until the *Ready to add your first account?* page is shown. If the app asks to access your contacts, click Allow.



5. Go to your computer, and unless prompted from another application, use an internet browser and go to https://aka.ms/mfasetup
6. Enter your MultiCare-assigned account **<username>@multicare.org** in the *Sign in* field and click Next.

7. Enter your MultiCare password and click Next. You will be prompted with a window that states *More information required*. Click Next.

**MultiCare**

[redacted]@multicare.org

## More information required

Your organization needs more information to keep your account secure

Use a different account

Learn more

[ Next ]

8. You will be directed to the *Keep your account secure* page. Under the section *Microsoft Authenticator*, click Next.

# Keep your account secure

Your organization requires you to set up the following methods of proving who you are.

**Method 1 of 2: App**

App ———————————— 2 Phone

## Microsoft Authenticator

### Start by getting the app

On your phone, install the Microsoft Authenticator app. Download now

After you install the Microsoft Authenticator app on your device, choose "Next".

I want to use a different authenticator app

[ Next ]

I want to set up a different method

9. Under *Set up your account* click Next

10. From your mobile phone, open the *Microsoft Authenticator* app you downloaded from Step 1. In the app, select *Add account*. Under *What kind of account are you adding*, select *Work or school account*. If you haven't granted permission to access your camera, do so. Then scan the QR code that is on the *Configure mobile app screen*. Authenticator will add the account. Click Next.
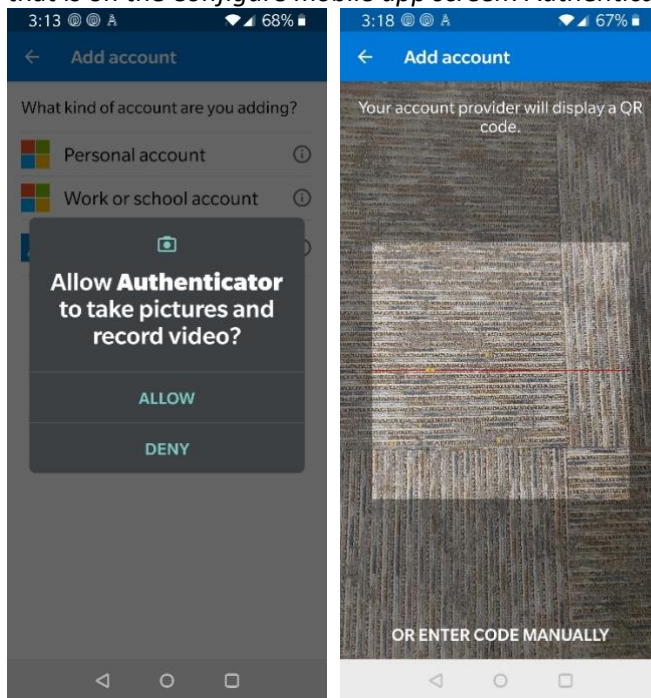
11. The QR Code pop up you will see, once scanned click Next.

# Microsoft Authenticator

## Scan the QR code

Use the Microsoft Authenticator app to scan the QR code. This will connect the Microsoft Authenticator app with your account.

After you scan the QR code, choose "Next".

Can't scan image?

Back     Next

12. You will be sent a push notification to your mobile phone, click *Approve*. Once complete, a message saying *Notification approved* will appear. Click Next.

Method 1 of 2: App

App                     Phone

# Microsoft Authenticator

✔ Notification approved

Back     Next

13. The *Phone* method page will display a message: *You can prove who you are by answering a call on your phone.* From the drop-down box, select *United States (+1)* followed by your 10-digit mobile number. Verify *Call me* is selected. Click Next and follow the directions on the call. Click Next.

Method 2 of 2: Phone

App — Phone

## Phone

You can prove who you are by answering a call on your phone.
What phone number would you like to use?

| United States (+1) | ∨ | 1234567890 |

◉ Call me

Message and data rates may apply. Choosing Next means that you agree to the Terms of service and Privacy and cookies statement.

Next

I want to set up a different method

14. The *Done* page will display after successfully registering your mobile phone with the Authenticator app and a voice call. Click Done.



15. You will now see the final *Security info page*. Verify the information is correct and you can close out the web page.



16. To view a video of the registration process, follow this link: https://aka.ms/mfavideo
17. END