MultiCare Health System
Microsoft Bookings
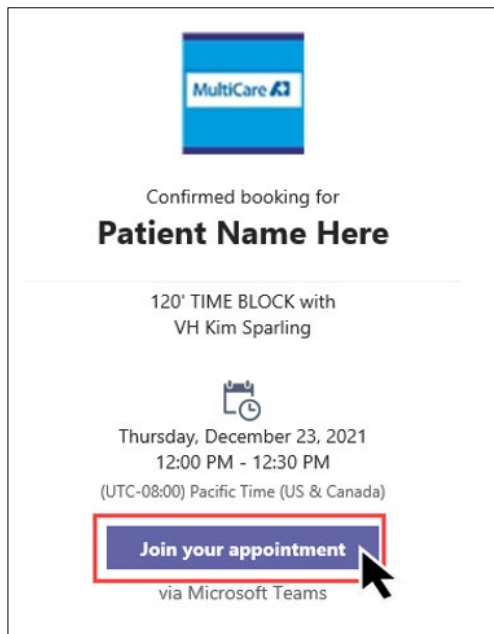## Patient Experience for Web

MARCH 2022

MultiCare ⚕

Join your visit from an emailed link

You will be sent an invitation directly from the Microsoft Bookings platform, and possibly an appointment reminder (depending on your clinic) prior to the visit. **If an email invitation has been sent, but you can not find the email in your inbox, please check the spam/junk folder.**
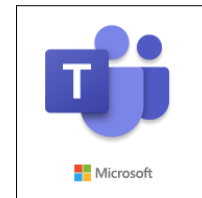*Microsoft Bookings uses an independent HIPAA compliant version of Microsoft Teams, unrelated to any personal or business account.*

WEB BROWSER REQUIREMENTS: Google Chrome and Microsoft Edge are the recommended web browsers for Windows/Chromebook devices. Safari is the required web browser for Apple devices.
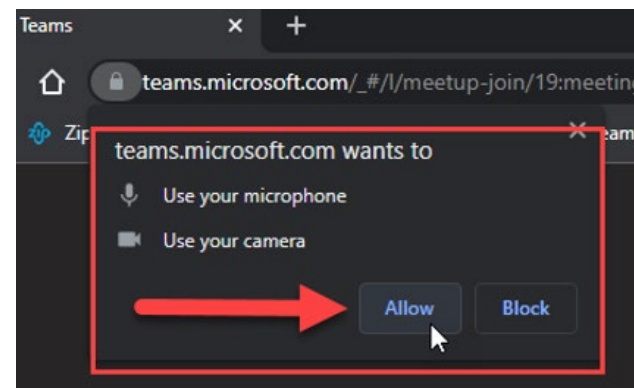
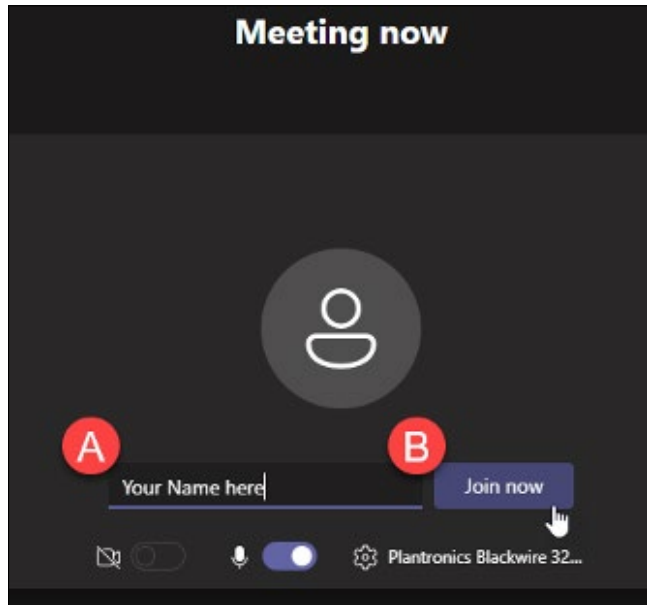**1** From your visit invitation email, click **Join your appointment.**

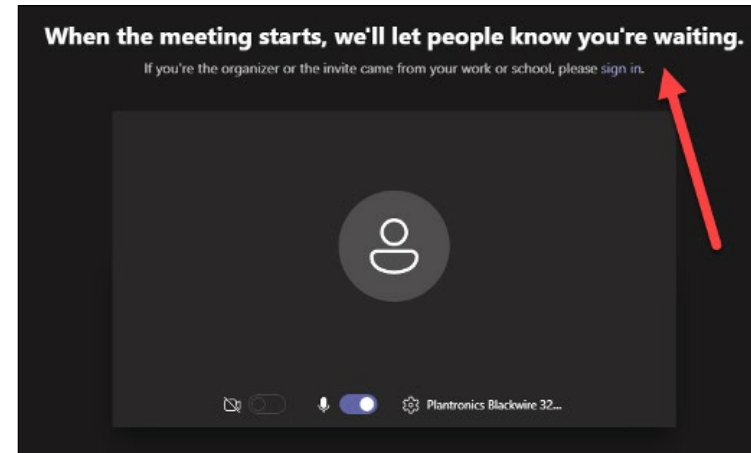**2** The browser will open the **Teams platform**.

3 You will be prompted to **Allow** your microphone and camera.

4 After allowing your microphone and camera, you will: (A) Enter your name, then (B) select **Join now**.

5 After joining, you will be placed in the lobby. Please wait for your provider to admit you into the appointment.

6 If you accidentally exit the visit, click **Rejoin**.