How to refer

MultiCare

Urology Northwest

Candidate Who can be referred?	Adults (18+)	
Work-up What is required?	 Micro hematuria: Must have micro-urinalysis Any masses: Imaging to confirm ED: Must try and fail two medications 	
Location Where will the patient be seen?	MultiCare Urology Northwest Located in Frank S. Baker Center on the corner of MLK 316 Martin Luther King Jr. Way, Suite 312 Tacoma, WA 98405 Office hours: Monday-Friday, 8am-5pm Phone hours: Monday-Friday, 8:30am-4:30pm multicare.org/urology	
Services What clinical services and procedures are offered?	Treatable conditions Prostate cancer Bladder cancer Testicular cancer Kidney cancer Gross & micro hematuria Testicular pain BPH/enlarged prostate Prostate nodule Urinary retention Urinary frequency Urinary incontinence Vasectomy Erectile dysfunction Kidney stone Hydrocele Recurrent UTI Elevated PSA 	 Overactive bladder Hematospermia Premature ejaculation Technology & on-site procedures Urethral dilation Cystoscopy Prostate biopsy No-scalpel vasectomy da Vinci robot Laser lithotripsy Shockwave lithotripsy Reconstructive surgery Prostate fusion biopsy Rezum Botox Interstim
Collaboration How will we coordinate care for the patient?	 We offer same-day and next-day appointments for urgent needs. All other appointments will be scheduled within five to seven days. Our team uses the Epic electronic health record (EHR). For physicians and professional providers using Epic, you'll be copied on all notes related to the patient. For physicians and professional providers outside Epic, notes will be faxed to you. Our physicians may be contacted at 253-403-0040. 	
Referral How do we refer?	 Courtesy referral is required for all patients. Epic providers, refer to MultiCare Urology Northwest (Epic ID REF061). Providers outside Epic, fax 253-272-5177 or call 253-403-0040. TriCare, MedAdvantage, United Healthcare NPN and US Family Health plans require prior authorization. 	

Meet our specialists

Basil Ferenczi, MD

Professional school: Sidney Kimmel Medical CollegeResidency: Virginia Mason Medical Center, Urologic SurgeryFellowship: City of Hope, Urologic Oncology and Robotic Surgery



Francis (Frank) Kim, MD

Professional school: University of Chicago
Internship & residency: Cornell Teaching Hospital
Certification: American Board of Urology
Professional training: Robotic surgery
Languages: English, Korean



Kevin Tsai, MD

Professional school: Jefferson Medical College **Internship & residency**: University of Rochester **Professional training**: Robotic surgery



Neal Olarte, PA-C Professional school: Medex NW / University of Washington Certification: Physician assistant