



# MultiCare

# MyChart Bedside Mobile Your Emergency Department Visit

The MyChart app provides details to patients about their emergency department visit.

## YOUR VISIT

The MyChart app homepage contains details about your current emergency department visit.

The page displays:

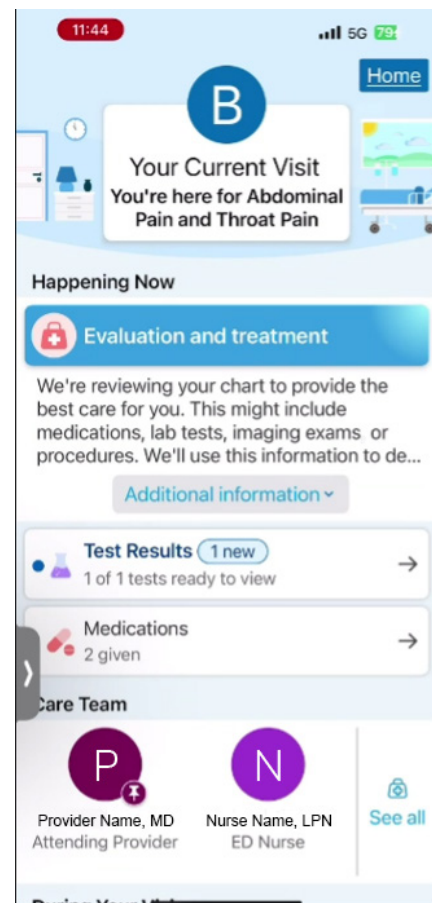
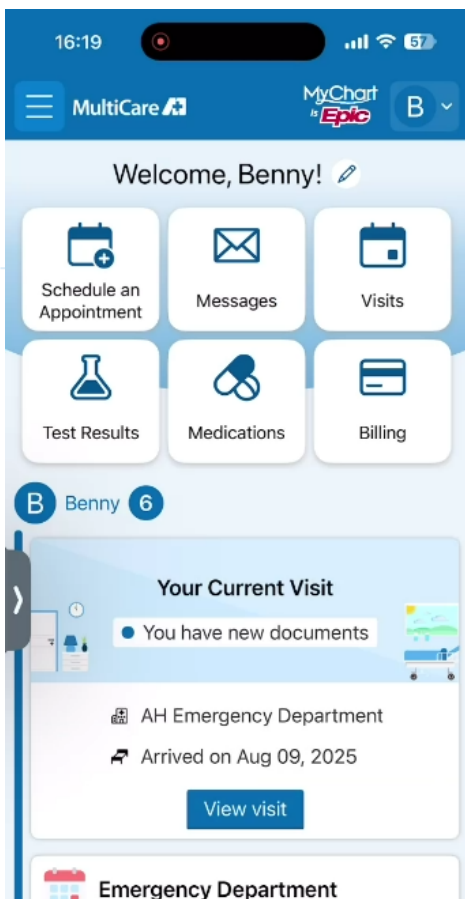
- The reason you are being seen in the emergency department
- The emergency department location
- Arrival date

Tap **View visit** to see more details.

## DETAILS ABOUT YOUR VISIT

From the MyChart app homepage, tap **View visit** to open the **Your Current Visit** page, which includes:

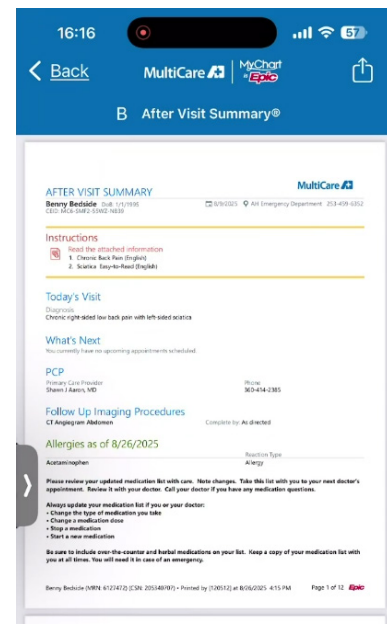
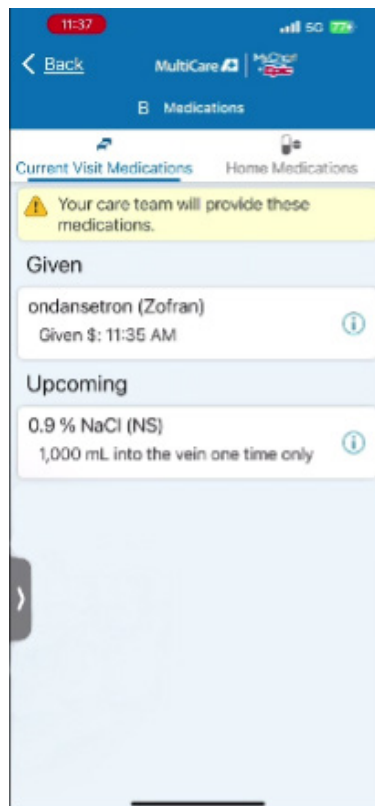
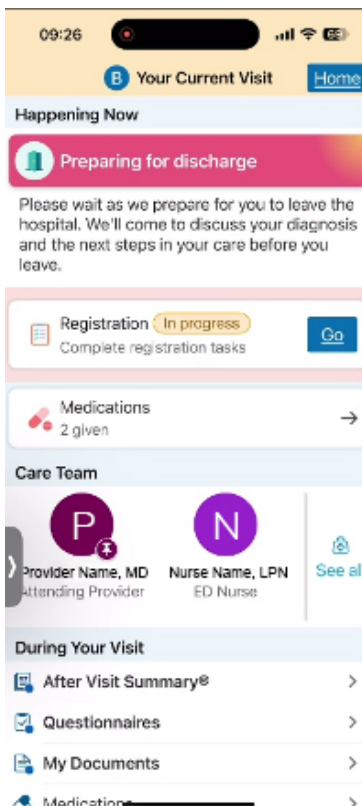
1. The reason you are being seen in the emergency department
2. The **Happening Now** section shows where you are in your emergency department visit. *For example: waiting for triage, provider assessment or preparing for discharge.*
3. The **Care Team** section will display the team of clinicians working with you during your visit. Tap on a name to see more information.



## DURING YOUR VISIT

The **During Your Visit** section has several subsections, including:

- **Medications:** A list of your emergency department and home medications. Tap any of the medications for details.
- **Questionnaires:** Any questionnaires you can complete in the app.
- **My Documents:** A list of signed documents, as well as any documents that need signatures.
- **Test Results:** A list of lab results from your current emergency department stay, as well as all other results.
- **After Visit Summary:** The After Visit Summary for your emergency department visit, which includes your diagnosis, easy-to-understand aftercare instruction, today's vital signs, follow-up instructions and medication lists highlighting changes, such as new prescriptions.



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Having trouble logging in to your MyChart account?  
Call customer support at **844-388-2356**.