



REASONABLE MODIFICATION REQUEST FORM MultiCare Patients and their Companions

In accordance with Section 1557 of the Affordable Care Act, this document serves as MultiCare’s Reasonable Modification Request Form. This form is designed to ensure that qualified individuals with disabilities may obtain reasonable modifications when appropriate. Qualified individuals with disabilities may, at any time, request that MultiCare reasonably modify, change, or adjust a rule, policy, practice, or service when necessary. MultiCare is committed to equal access to our programs, activities, and services and making changes to our standard procedures if needed to accommodate a patient or companion with a disability.

MultiCare’s mission is to partner for healing and a healthy future. Our vision is to be the highest value system of health. Our values include Respect, Stewardship, Collaboration, Integrity, Excellence, Kindness, and Joy. We are grateful for your trust in us.

Patient Name/MRN: _____

Patient Phone Number(s): _____

Patient Email Address: _____

Date reasonable modification requested: _____

Date on which the reasonable modification shall be administered: _____

Description of reasonable modification requested: _____

Supporting documentation for reasonable modification request (if necessary): _____

Date(s) of interactive dialog (if any): _____

Approved–Date: _____ Denied–Date: _____

Reason for denial and/or alternatives offered for patient or companion (if applicable): _____

Please email the completed form to compliance@multicare.org or mail to:

MultiCare Health System, ATTN: Compliance and Ethics Program
MS 820-2-CEP, PO Box 5299, Tacoma, WA 98415-0299.

Privacy and Civil Rights Office - Contact Information

Email: compliance@multicare.org

Integrity Line: 1-866-264-6121

Internal Requests Only: <https://multicare.cqs.symplr.com/portal>

Patient Signature: _____

Staff Reviewer Name/Title/Date: _____



Notice of language availability | Free interpreter services: If you speak a language other than English, MultiCare offers interpreter services at no cost to you. To learn more about this free service, scan the QR code or visit multicare.org/interpreter.